



PAL (Personal Access Line) Quick Reference Guide

Members can use PAL 24 hours a day, seven days a week by dialing 330-364-8875 from any touch-tone phone. PAL answers with a greeting and reminds members to enter both dollar and cents for all money transactions.

To access PAL select 1
For current rates select 2
Enter Base Account Number followed by # key
Enter PIN number followed by # key

If you do not make a selection after hearing the menu, you can:

Repeat Options.....press 8
Main Menu.....press 9

MENU SELECTIONS

Summary Information.....Press 1
Draft (Checking) Balance.....press 1
Master Share Balance.....press 2
Loan Balance.....press 3

Detail Information.....Press 2

Activity Information.....Press 3
Transactions.....press 1
Deposit/Payment.....press 2
Withdrawal/Advance.....press 3
Drafts Cleared.....press 4

Withdrawal/Transfers.....Press 4
Withdrawal.....press 1
Transfer/Loan Advance.....press 2

Rates.....Press 5
Share Rates.....press 1
Loan Rates.....press 2
Share Certificate Rates.....press 3

Change Your PIN.....Press 6