

SUMMER 2025

DoverPhila team members enjoying Family Day at First Town Days and presenting awards at the annual fishing derby*!

SMART SUMMER TRAVEL TIPS FROM DPFCU

Heading out on a summer adventure? Whether you're exploring a new city or relaxing on the beach, we're here to help keep your finances safe and accessible. Travel safe—and travel smart—with these DoverPhila tools that go wherever you do.

Before you go, don't forget to submit a travel notice — you can do this easily through our mobile banking app, submitting a notice at www.dpfcu.org, or by calling or texting us. This helps DoverPhila keep your account secure and avoid any interruptions in card access.

Need to access your account while you're away? With Shared Branching, you can visit thousands of credit union branches nationwide for in-person service. Just bring your photo ID and use CO-OP IDCheck to securely complete transactions at out-of-state Shared Branching locations. Plus, over 30,000 Shared Branching ATMs are available nationwide (117 ATMs internationally) for convenient cash access without the fees.

Stay a step ahead of fraud by using Debit Card Controls in the DoverPhila mobile app to monitor transactions and manage your card settings in real time.

Wherever your summer takes you, we wish you safe and happy travels! For more details on shared branching, travel notices, and debit card controls, visit www.dpfcu.org.

PHONE SYSTEM ENHANCEMENT IS UNDERWAY

We're in the process of upgrading our phone system this month to better serve you. While we expect minimal disruption, we appreciate your patience as we navigate new features. The updated system includes a refreshed voice menu — please listen carefully if you call in, as our options may change. Thank you for bearing with us as we make these improvements to enhance your experience.

COMMUNITY SHRED DAY

Administrative Building Parking Lot on Fillmore Ave. in Dover Saturday, August 23, from 10:00am to 12:00pm Shredding items are NOT accepted before 10:00am.





FREE and open to the public. Limit of three (3) banker boxes. Paper only (staples and paperclips do not need to be removed). We reserve the right to decline any shredding materials that are contaminated or contain non-paper items.

*ABOUT THIS EVENT!

DoverPhila has been a longtime sponsor of Family Day at First Town Days – a fun event for all ages! Join us on July 4th at 8:00am for the fishing derby, sack races, frog jump, Big Wheel races, and more! Visit www.firsttowndays.com for details about registration and events.

CHANGES TO FUNDS AVAILABILITY EFFECTIVE JUNE 30, 2025

The following changes to our Funds Availability Policy will take effect June 30, 2025:

- 1. The minimum amount of deposited funds that credit unions must make available for withdrawal by opening of business on the next day for certain check deposits is \$275 (up from the current \$225);
- 2. The amount of funds deposited by certain checks in a new account that are subject to next-day availability is \$6,725 (up from the current \$5,525);
- 3. The threshold for using an exception to the funds-availability schedule if the aggregate amount of checks on any one banking day exceed the threshold amount is \$6,725 (up from \$5,525);

All holds listed are business days following the banking day of deposit. Please contact us with any questions or to receive a copy of our current Funds Availability schedule in its entirety.

GET TEXT UPDATES! Stay informed about office closures, special offers, new products and services, and more with text updates from your credit union. Optin by texting DPFCU to 877-857-3728.

UPCOMING CLOSURES: Friday, July 4th, Saturday, July 5th, Saturday, August 30th, and Monday, September 1st

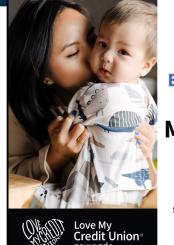
We provide CARFAX Vehicle History Reports™ to help protect our members. Details at www.dpfcu.org.

REMINDER: ANNUAL BUSINESS MEETING

We scheduled our annual business meeting for Tuesday, October 28, at 5:15pm at our Main office on Fillmore Avenue in Dover. The meeting covers reports regarding the status of the credit union. Three of our current board members are running for a new, three-year term: **Chrysanthe Vassiles, Margie Strauss, and Randy Watson.**

CHRYSANTHE VASSILES

Chrysanthe is a Partner of the law firm of Black McCuskey Souers & Arbaugh, LPA, with offices in Canton, New Philadelphia, and Toledo, and concentrates her law practice in the areas of bankruptcy, commercial collections, and commercial transactions. She previously served two years as a Judicial Law Clerk for the Honorable Russ Kendig, Bankruptcy Judge for The United States Bankruptcy Court for the Northern



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District of Ohio, Canton Division, and five years as a Staff Attorney for Community Legal Aid Services, Inc. in Canton representing debtors in Chapter 7 and 13 bankruptcy cases. A graduate of The Ohio State University Moritz College of Law, she was an Associate Editor of The Ohio State Law Journal. Chrysanthe is currently a member of the Tuscarawas County Bar Association, has been associated with the DoverPhila's Supervisory Committee since 2005, and was later appointed to the DoverPhila Federal Credit Union Board of Directors.

MARGIE STRAUSS

Margie Strauss is a lifelong resident of New Philadelphia. After graduating from New Philadelphia High School in 1990, she attended Kent State University at Tuscarawas and then graduated from Kent's main campus in Kent, Ohio. Margie began her career at Gradall Industries in 1995 as an accounts payable clerk. Over the years, she held several roles within the company, including Controller for 12 years. She now serves as Director, Group Finance. Margie is married to Lee Strauss, and together they have two daughters.

RANDALL WATSON

Randall Watson is a member-owner of DRK Investments, LLC. Previously, he served as owner and Secretary/Treasurer of R.A. Watson Excavating and Super JEMS Car Wash for several years. He and his wife have two adult children and identical 7-year-old twin grandsons. He resides in New Philadelphia, Ohio.

Go paperless with eStatements! Switching is easy—just select eDocuments in online or mobile banking. Prefer a personal touch? Call, text, or visit any DoverPhila location and we'll get you set up!

SIMPLER CREDIT CARD ACCESS IS COMING SOON

Managing your DoverPhila credit card is about to get even easier. We're launching a single sign-on feature in our mobile banking app that gives you seamless access to your credit card account—no separate login required. Just tap the credit card menu option to instantly view transactions, make payments, and more—all in one convenient place. **Stay tuned—this upgrade is coming soon!**

REMINDER: DoverPhila would never call, text, or email you to ask for your personal or account information. If you receive a suspicious message, contact us directly to verify—your security is our priority.

NEW HOURSOF OPERATION

EFFECTIVE FRIDAY, JUNE 6TH

Drive-thru opens daily at 8:00am.

LOBBY HOURS:

Monday - Thursday: 9:00am - 5:00pm

Friday: 9:00am - 5:30pm

Saturday: 9:00am - 12:00pm*

*North Dover and Newcomerstown locations are drive-thru only on this day.

FREE FIVE-WEEK FINANCIAL WELLNESS PROGRAM

We're offering a **free five-week financial wellness course** open to both members and non-members. The program covers essential topics including setting financial goals, saving strategies, budgeting, debt management, understanding credit, and protecting your money. Sessions take place every Monday from 6:00pm to 7:30pm at Buckeye Career Center in New Philadelphia, beginning Monday, September 29th. **To register, call DoverPhila at 330-364-8874, ext. 1936.**

