## **ON LINE-ON TIME® HOME BANKING**

## **ONLINE BANKING**

Conduct all of your banking transactions through our On Line-On Time<sup>®</sup> Home Banking and bill pay service. Every transaction is encrypted so you have peace of mind that your online banking transactions are safe and secure.

## **NEW ACCOUNT HOLDERS**

- 1. Open the home banking enrollment email you received during account opening.
- 2. Click "enroll now" and follow the prompts to complete the enrollment process such as creating a username and password along with selecting security questions.
- 3. Click "save."
- 4. You completed home banking enrollment. Tutorial prompts should appear providing a brief walk-through of home banking features.

## CURRENT ACCOUNT HOLDERS USING HOME BANKING

- 1. Go to www.dpfcu.org and click the home banking "login" button or go to https://dpfcu.cuconnections.com/login.
- 2. Don't enroll again, simply enter your user ID and password then click "sign in."



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## CURRENT ACCOUNT HOLDERS NEW TO HOME BANKING

- 1. Go to www.dpfcu.org and click the home banking "login" button or go to https://dpfcu.cuconnections.com/login.
- 2. Click "enroll now" and complete the enrollment form.
- 3. A message should appear regarding an email for your enrollment.\* Click "close," and go into your email account to view this message and to complete the enrollment process.
- 4. Click the blue "complete enrollment" button in your email.
- 5. Fill in your account number and create a password.
- 6. Click "save."
- 7. Select and answer "challenge questions" from the drop-down menus.
- 8. A prompt to update username should appear. Create a new username and click "save."
- 9. You completed home banking enrollment. Tutorial prompts should appear providing a brief walk-through of home banking features.

\*An error message may appear if an email was not provided at account opening. If this happens, select the "enrollment request" button and then the "close" button. Your enrollment request will send. Once your email is updated by the credit union, you will receive an email to continue the home banking enrollment process.